

**IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF ILLINOIS
EASTERN DIVISION**

IN RE)

CAPITAL ONE TELEPHONE)

CONSUMER PROTECTION ACT)

LITIGATION)

Master Docket No. 1:12-cv-10064

MDL No. 2416

This document relates to:)

BRIDGETT AMADECK, et al.,)

v.)

CAPITAL ONE FINANCIAL)

CORPORATION, and CAPITAL ONE)

BANK (USA), N.A.)

Case No: 1:12-cv-10135

This document relates to:)

NICHOLAS MARTIN, et al.,)

v.)

LEADING EDGE RECOVERY)

SOLUTIONS, LLC, and CAPITAL ONE)

BANK (USA), N.A.)

Case No: 1:11-cv-05886

This document relates to:)

CHARLES C. PATTERSON,)

v.)

CAPITAL MANAGEMENT)

SERVICES, L.P. and CAPITAL ONE)

BANK (USA), N.A.)

Case No: 1:12-cv-01061

**SECOND SUPPLEMENTAL DECLARATION OF ORRAN L. BROWN, SR.
IN SUPPORT OF FINAL APPROVAL**

I, ORRAN L. BROWN, SR., hereby declare and state as follows:

I. INTRODUCTION

1. ***Personal Information.*** My name is Orran L. Brown, Sr. I am the Chairman and a founding partner of BrownGreer PLC (“BrownGreer”), located at 250 Rocketts Way, Richmond, Virginia 23231.

2. ***The Capacity and Basis of this Declaration.*** I am over the age of 21. The matters set forth in this Declaration are based upon my personal knowledge and information received from Plaintiffs, Capital One, Capital Management Systems, LP, Leading Edge Recovery Solutions, LLC, and AllianceOne Receivables Management, Inc. (collectively, the “Parties”) in this proceeding. Any opinions presented in this Declaration rest upon my training and experience, and any data provided is based upon our work performed in this program to date.

3. ***Background.*** In its July 29, 2014 order preliminarily approving the proposed class action settlement in this matter (Document No. 137, “Preliminary Approval Order”), the Court, *inter alia*, (1) ordered that the Parties file for final approval of the settlement by November 18, 2014, (2) set November 26, 2014 as the claim filing deadline, and (3) scheduled a Final Approval Hearing for December 9, 2014. On November 18, 2014, Plaintiffs filed a motion seeking final approval by the Court of the proposed settlement (Document Nos. 260 and 262). As part of that motion, Plaintiffs submitted the November 18, 2014 Supplemental Declaration of Orran L. Brown, Sr. in Support of Final Approval (Document No. 264, “First Final Approval Declaration”) in which I detailed the notice and claimant activity efforts undertaken and results observed in this matter. On November 18, 2014, the Court rescheduled the Final Approval Hearing from December 9, 2014, to January 15, 2015.

4. *Program Changes Following the Filing Deadline.* In consultation with the Parties, BrownGreer implemented several operational Program updates upon the expiration of the November 26, 2014 claim submission deadline¹:

- (a) *Online Filing.* We closed the online claim submission feature for all users except individuals responding to a Notice of Incomplete Claim Form.
- (b) *Telephone Filing.* We closed the telephone claim submission feature for all callers to the Program's toll-free telephone system.
- (c) *Document Requests.* We removed the document request features on both the Settlement Website and the toll-free telephone system.
- (d) *Deadline References.* We modified the Settlement Website and the interactive telephone system to highlight and reference the expiration of the filing deadline.
- (e) *Final Approval Hearing.* We updated the Settlement Website and the interactive telephone system to highlight and reference the rescheduling of the Final Approval Hearing.

5. *The Purpose of this Declaration.* In my First Final Approval Declaration, I described the successful implementation and results of this Program's Notice Plan in confirmation of the opinion set out in my July 14, 2014 Declaration in Support of Notice Plan that the Notice Plan was effective and constituted the best notice practicable under the circumstances, pursuant to Fed. R. Civ. P. 23(c)(2)(B) and due process principles. As my First Final Approval Declaration presented data through November 16, 2014, I submit this Declaration to provide the Court with updated Program information through the expiration of the November 26, 2014 filing deadline and up to December 17, 2014.

II. NOTICE RESULTS

6. *Measurable Notice Reach.* Since the filing of my First Final Approval Declaration, the United States Postal Service ("USPS") has returned to the Program as

¹ In consultation with the Parties, to accommodate Settlement Class Members from all eligible time zones, we set the online and telephone claim submission deadline at 11:59:59 PM Hawaii-Aleutian time, or 4:59:59 AM Eastern Standard Time.

undeliverable 105,603 Postcard Notices that we necessarily counted previously as having “reached” the affected Settlement Class Members because those Notices, which were mailed before October 27, 2014, had not yet been returned to the Program and thus were believed to have been delivered. Incorporating these recently undeliverable Postcard Notices into the Notice reach calculation, the measurable aspects of the Notice Plan reached 15,983,613 known, unique Settlement Class Members, reflecting approximately 96.03% of the known Settlement Class and 91.22% of the estimated total Settlement Class.

7. ***Supplemental Notice Efforts.*** Though not reflected in the measurable reach described in Paragraph 6 above, the courtesy email reminder campaign described in detail in Paragraph 19 of my First Final Approval Declaration proved successful and ultimately generated 282,969 unique claim submissions with the Program.

III. OPT OUTS AND OBJECTIONS

8. ***Opt Outs.*** Since the filing of my First Final Approval Declaration, we have processed additional opt out correspondence from 12 potential Settlement Class Members, four of which were untimely and eight of which were timely. Attachment 1 to this Declaration identifies the 462 potential Settlement Class Members who submitted complete, timely, and otherwise valid exclusion requests. Attachment 2 identifies the 103 individuals who submitted invalid exclusion requests, of which 11 are invalid because they were postmarked after the October 27, 2014 Opt Out Deadline.

9. ***Objections.*** Since the filing of my First Final Approval Declaration, one additional objector has submitted a timely claim with the Program, bringing the total number of objectors who submitted claims with the Program to ten.² The Program has not received any

² Settlement Class Member Jose Vera, who was listed as an objector in Row 3 of Attachment 13 to my First Final Approval Declaration, filed a timely claim on November 26, 2014.

other objection-related correspondence since the filing of my First Final Approval Declaration.

IV. CLASS MEMBER PARTICIPATION

10. *Website Activity.* Settlement Class Members continued to interact with the Settlement Website following the filing of my First Final Approval Declaration. To date, the Settlement Website has received 883,694 total visits from 690,285 unique visitors. These users have viewed the Settlement Program's FAQs 132,839 times, and have downloaded Settlement documents 19,779 times. The Settlement Website's "Mail Me Documents" feature, which we removed upon the expiration of the filing deadline, was used by 244 persons. BrownGreer fulfilled each of those requests by sending a combination of 207 copies of the Settlement Agreement, 131 copies of the Detailed Notice, and 162 Claim Forms. Attachment 3 to this Declaration provides further detail on these website analytics.

11. *Call Center Activity.* Settlement Class Members continued to interact with the Program's toll-free telephone system following the filing of my First Final Approval Declaration. To date, the call center system has received 113,468 total inbound calls. Callers to the system take advantage of all of its features, with 12,481 requesting to be mailed key Settlement Program documents and 2,351 requesting a live operator callback. BrownGreer's live operator call center agents thoroughly analyzed all voicemails and made outbound calls to 2,803 potential Class Members, including 2,351 to the individuals expressly requesting a callback and 452 to individuals whose interactions with the Program otherwise required attention. Attachment 4 to this Declaration provides further telephone system analytics.

12. *Notices of Incomplete Claim Forms.* The Settlement Program continued to receive incomplete hard copy Claim Forms, we continued to issue Notices of Incomplete Claim

Form, and Settlement Class Members continued to cure their defects. We have issued a total of 5,282 Notices of Incomplete Claim Form. Of the Settlement Class Members receiving such a Notice, 1,438 have already cured their deficiencies, and the 35-day response window prescribed by Paragraph 9.02 of the Settlement Agreement remains open for an additional 1,470 Settlement Class Members, with the latest response deadline set to expire on January 20, 2015. Therefore, there are currently 2,374 timely claims that, following the noticing and deficiency cure process, remain deficient.

13. *Untimely Claims.* The Preliminary Approval Order established November 26, 2014 as the deadline for Settlement Class Members to submit a Claim Form. Settlement Class Members could not submit tardy Claim Forms online or over the phone because, as described in Paragraph 4 above, we removed those filing functions upon the expiration of the claim submission period. Settlement Class Members still can and do, though, mail hard copy Claim Forms after the filing deadline. In consultation with the Parties, BrownGreer established the following rules for determining the timeliness of hard copy claim submissions:

- (a) If mailed using the USPS and a postmark is present and legible, the postmark date controls.
- (b) If mailed using the USPS and a commercial metered date stamp (*e.g.*, a Pitney Bowes postage machine) is present and legible without the presence of a USPS postmark, the commercial metered date stamp controls.
- (c) Where a commercial metered date stamp conflicts with a USPS postmark, the USPS postmark controls.
- (d) Where the USPS has double-stamped the mail with a courtesy hand stamp evidencing receipt on the filing deadline and a machine-printed stamp evidencing actual processing the following day, the courtesy hand stamp controls.
- (e) If mailed using the USPS and the postmark/meter stamp is missing or illegible, the date we received the document controls.

- (f) If delivered to us by a carrier (FedEx, UPS, etc.), the date the document was placed in the hands of the carrier controls as the functional equivalent of a postmark.

We analyze closely every hard copy Claim Form that we receive after the filing deadline and apply the above rules to determine the timeliness of those submissions. As of December 17, 2014, we had received 9,421 untimely, unique hard copy Claim Forms. Attachment 5 to this Declaration provides the dates on which we received those untimely submissions.

14. *Claims Received to Date.* The Program continued to receive online, telephone, and hard copy Claim Forms through the November 26, 2014 filing deadline, and we have received timely hard copy Claim Forms as recently as December 17, 2014. The Settlement Program has now received a total of 1,378,534 timely, unique claims, reflecting an 8.28% rate of participation of known Settlement Class Members and 7.87% of the entire estimated Settlement Class.

V. COST OF NOTICE AND ADMINISTRATION

15. *Notice Cost and Administrative Handling.* The combined, approximate cost to date to implement the Notice Plan and handle the administration of claims and class member support for this Settlement Program is \$4,018,500. This includes costs for postage, paper, and other necessary direct pass-through expenses totaling \$2,735,000 and administration fees of \$1,283,500. BrownGreer presently projects that the final total cost of Notice and administration will be approximately \$5,093,000, which includes \$3,695,500 in projected pass-through expenses and \$1,397,500 in fees for work done to perform the duties of the Claims Administrator.

16. *Estimated Pro Rata Benefits Projection.* Using the 1,378,534 unique, timely claims received to date, and incorporating the attorneys' fees and service awards Class Counsel requested in their September 29, 2014 motion (Document Nos. 175-177), as well as the

estimated cost of Notice and administration, eligible claimants would receive individual benefit payments in the estimated amount of \$34.60, as demonstrated in these Tables 1, 2 and 3:

Table 1	Projected Program Deductions (Based Upon Claims Received to Date)	
Row	Item	Amount
1.	Class Counsel Fees	\$22,636,529.62
2.	Named Plaintiff Awards	\$25,000.00
3.	Estimated Notice & Administration Costs	\$5,093,000.00
4.	Total Projected Program Deductions	\$27,754,529.62

Table 2	Estimated Amount Available for Class Members (Based Upon Claims Received to Date)	
Row	Item	Amount
1.	Settlement Fund Amount	\$75,455,098.74
2.	Estimated Program Deductions	\$27,754,529.62
3.	Estimated Amount Available	\$47,700,569.12

Table 3	Estimated Payment to Class Members (Based Upon Claims Received to Date)	
Row	Item	Amount
1.	Estimated Amount Available	\$47,700,569.12
2.	Estimated Unique Claimants	1,378,534
3.	Estimated Pro Rata Payment	\$34.60

VI. CONCLUSION

17. Notice Plan Success. The foregoing supplements the more thorough analysis previously presented in my First Final Approval Declaration and further establishes that the Notice Plan was implemented fully, properly, and successfully.

I, Orran L. Brown, Sr., declare under penalty of perjury pursuant to 28 U.S.C. § 1746 that the foregoing is true and correct. Executed on this 22nd day of December, 2014.



Orran L. Brown, Sr.

ATTACHMENT 1:

Valid Exclusion Requests

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Valid Exclusion Requests

Row	Name	Address	City	State	Zip
1.	Acebo, Jose	2419 29th Avenue East	Palmetto	FL	34221
2.	Adams-Holcombe, Tia N.	10 Willow Circle NE	White	GA	30184
3.	Adolphe, Tamara	150 Fellsway West	Medford	MA	2155
4.	Afaid, Mohammad	1709 Elena Drive	Calexico	CA	92231-1802
5.	Aivazian, Boris	711 North Jackson Street, No. 6	Glendale	CA	91206
6.	Als, David A.	150 Hawthorne Street, Apt. 2P	Brooklyn	NY	11225-5873
7.	Alvarado Manzano, Maria Del Carmen	12861 West Street, #46	Garden Grove	CA	92840
8.	Amigo, Marta Lazara	706 Forest Hill Drive	Brandon	FL	33510
9.	Anderson, Sara Windrow	4207 Murphy Road	Nashville	TN	37209
10.	Anthony, Frank	81-83 Rivington Street, Apt. 2C	New York	NY	10002
11.	Asbury-Jiles, Gloria Jean	605 Magnolia Avenue	Seffner	FL	33584
12.	Aube, Robert Edward	103 West Main Street, Apt. 3-1	Leroy	NY	14482
13.	Auger, Bruce M.	2692 Enterprise Road, Apt. 1601	Clearwater	FL	33759
14.	Auger, Carmella A.	2692 Enterprise Road, Apt. 1601	Clearwater	FL	33759
15.	Bailey, Doris E.	P.O. Box 1213	Valrico	FL	33595
16.	Baker, John	2402 Adams Drive	Lisle	IL	60532
17.	Baker, Tara	5315 Applehurst Way	Elk Grove	CA	95758
18.	Balladares, Carolina	5651 SW 92nd Avenue	Miami	FL	33173
19.	Banagas, Ruselle	28597 Eickhuff Drive	Menifee	CA	92584
20.	Baro, Yousseuph	612 Spruce Street	Half Moon Bay	CA	94019
21.	Barros, Joao F.	671 North Main Street	Orem	UT	84057-3921
22.	Bartlow, Victoria L.	770 Greenlaven Street	Manteca	CA	95336-4452
23.	Bartolone Construction c/o Onofrio Bartolone	631 Gray Avenue	Elburn	IL	60119
24.	Bartolone, Maria	631 Gray Avenue	Elburn	IL	60119
25.	Bates, Annette Bernadine	12133 96th Place North	Seminole	FL	33772
26.	Bates, Stephen Clark	12133 96th Place North	Seminole	FL	33772
27.	Bauer, Brighid	1518 West Gibson Street	Scranton	PA	18504
28.	Bax, Carl W.	16307 Payton Court	Tampa	FL	33647-2766
29.	Bax, Debbie B.	16307 Payton Court	Tampa	FL	33647-2766

Capital One TCPA Class Settlement

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Valid Exclusion Requests

Row	Name	Address	City	State	Zip
30.	Beacom (Kimroy), Christina Joanne	4554 S. Spruce Lane	Kingman	AZ	86401
31.	Bell, Deliz	13255 Moonflower Court	Clermont	FL	34711
32.	Bell, Sharon E.	15350 Amberly Drive, #4423	Tampa	FL	33647
33.	Bengs, Samantha Charlotte	163 Tower View Drive	Red Wing	MN	55066
34.	Bennett, Amy Allen	5448 Riddle Road	Holiday	FL	34690
35.	Bennett, Donna L.	408 Warren Avenue	Front Royal	VA	22630
36.	Bennett, Susan Jensen	5602 Tiffany Drive	Houston	TX	77085
37.	Bennett, Terry Lewis	5448 Riddle Road	Holiday	FL	34690
38.	Benton, Marcelita	116 Farrell Road	Stillwater	NY	12170
39.	Beskanar, Dennar	511 North Church St., Apt. 1408	Rockford	IL	61103-6852
40.	Bevacqua, Amanda	3801 Buttonwood Lane	Carmel	NY	10512
41.	Blacklidge, Douglas James	12800 Vonn Road, #9103	Largo	FL	33774
42.	Blacklidge, Sherry Lee	12800 Vonn Road, #9103	Largo	FL	33774
43.	Bleile, Janson N.	7631 Clovelly Park Place	Apollo Beach	FL	33572
44.	Blevins, Connie Sue	787 Silver Street	Marion	OH	43302
45.	Bluestein, Jason M.	P.O. Box 242	Weare	NH	3281
46.	Bonser, Felicia	4535 119th Avenue SE	Bellevue	WA	98006
47.	Branham, Rhonda	4657 Quarter Creek Lane	Liberty	NC	27298
48.	Bridges, Karen	634 Little River 51N	Foreman	AR	71836
49.	Briggs, Loren M.	P.O. Box 171	Eden	TX	76837
50.	Bruton, Michael Anthony	1 Kimbrough Court	Brownsburg	IN	46112
51.	Bruun, Ashley	489 Lado De Loma Drive	Vista	CA	92083
52.	Butler, Barry Douglas	2203 Chisholm Road, Apt. 3N	Florence	AL	35630
53.	Caldwell, Barbara Anne	706 Chert Lane	Beckley	WV	25801
54.	Caldwell, Sr., James Randall	706 Chert Lane	Beckley	WV	25801
55.	Callie, Evelyn	12849 SW 252 Street, Unit 204	Homestead	FL	33032
56.	Camacho, Jose D.	1126 S.E. 14th Terrace	Cape Coral	FL	33990-3720
57.	Camp (Grissom), Lolita Elaine	5102 Joe Bond Trail	Murfreesboro	TN	37129
58.	Carbo, William	1211 Durfor Street	Philadelphia	PA	19148
59.	Carder, Sue	5529 Buenos Aires Blvd.	Westerville	OH	43081

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Valid Exclusion Requests

Row	Name	Address	City	State	Zip
60.	Carley, Sandra S.	3595 North Ridge Rd., #5	Perry	OH	44081-8724
61.	Carley, Wayne W.	3595 North Ridge Rd., #5	Perry	OH	44081-8724
62.	Carpenter, Elmer J.	225 Stutts Hill Road	Livingston	TX	77351
63.	Carr, Laverne	666 Adees Avenue, Apt. 4C	Bronx	NY	10467
64.	Casson, James W.	9500 Haines Road	Waynesville	OH	45068
65.	Cernelc-Kohan, Matejka	14053 Mango Drive, Apt. E	Del Mar	CA	92014
66.	Chavera, Margarito	2200 Pecan Blvd., Apt. 41	McAllen	TX	78501
67.	Chen, Wan Y.	400 Ravenswood Avenue, Apt. 6	Menlo Park	CA	94025
68.	Chubineh, Cyrus B.	2655 Millersport Hwy., 714	Getzville	NY	14068
69.	Chun, Young Jin	13 Maplewood Blvd.	Suffern	NY	10901
70.	Cifuentes-Perez, Claudia	9841 Bayboro Bridge Drive	Tampa	FL	33626
71.	Clair, Nicoli	11829 Summit City Road	Kingsley	MI	49649
72.	Clanton, Maureen E.	40118 Proud Mockingbird Road	Zephyrhills	FL	33540
73.	Clouser, Wesley Adam	2451 S. Dandelion Street	Pahrump	NV	89048
74.	Collier, Eddie	1844 North Bronson Avenue, #104	Hollywood	CA	90028
75.	Collier, Kathryn A.	2827 Dwight Avenue	Dayton	OH	45420
76.	Como, Christie Ann	31816 Blythewood Way	Wesley Chapel	FL	33543
77.	Conners, Bradley	24059 Falconer	Murrieta	CA	92562
78.	Conners, Michon	24059 Falconer	Murrieta	CA	92562
79.	Conover, Eileen K.	102 E. McDonald Road	Plant City	FL	33567
80.	Conover, Robert J.	102 E. McDonald Road	Plant City	FL	33567
81.	Contreras, Diana	1218 Summit Avenue, Apt. 9	Union City	NJ	7087
82.	Corona, Javier R.	P.O. Box 197	Delco	NC	28436
83.	Craddock-Biletnikoff, Cynthia	10477 North Camarillo Drive	Fresno	CA	93730
84.	Craft, Kellie L.	11400 W. FM 487	Florence	TX	76527-4571
85.	Crane PLLC, Jeffrey	9705 E. Mountain View Road, #1078	Scottsdale	AZ	85258
86.	Crist, Bonnie	235 E. Elm Street; P.O. Box 377	Elsie	MI	48831
87.	Crosby, Patricia Earlene	704 NW 2nd Street	Micanopy	FL	32667
88.	Cruz, Maria C.	338 Cedar Street	Brownsville	TX	78521
89.	Cruz, Teresa Lynn	P.O. Box 290483	Tampa	FL	33687
90.	Csatlos, Erica	3143 Prairie Iris Drive	Land O' Lakes	FL	34638
91.	Curcio, Cynthia M.	4632 Glenbrooke Terrace	Sarasota	FL	34243

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Valid Exclusion Requests

Row	Name	Address	City	State	Zip
92.	Davis, Evan	1655 Oakwood Drive, N120	Narberth	PA	19072
93.	Davis, James E.	401 Holly Circle	Mount Holly	NC	28120
94.	Davis, John	2955 N. Taney Street	Philadelphia	PA	19132
95.	Davis, Marcus Elliott	857 Lordshill Street	Saint Louis	MO	63119
96.	Dawe, Thomas	1616 Bayfield Court	New Pt. Richey	FL	34655-4912
97.	Desrosiers, Jeffrey	626 Riverside Drive, 14K	New York	NY	10031
98.	Dial, Teresa J.	6525 67th Avenue North	Pinellas Park	FL	33781
99.	Doelman, Teresa M.	3200 Capital Mall Dr., SW, Apt. H301	Olympia	WA	98502
100.	Donarski, Alyssa Dawn	406 E. Melgaard Avenue	Newfolden	MN	56738
101.	dos Reis, Jr., Evandro	2396 Kane Lane	Batavia	IL	60510
102.	Drain, Dianna M.	1619 North Stephens Avenue	Fayetteville	AR	72703
103.	Duci, Frank Louis	17839 Green Willow Drive	Tampa	FL	33647
104.	Duci, Renee Marie	17839 Green Willow Drive	Tampa	FL	33647
105.	Dunham, Lara L.	1838 Ricard Court	St. Paul	MN	55110-4621
106.	Duval, Anna Corine	814 West 116th Avenue	Tampa	FL	33612
107.	Eggert, Lynn	968 Vista Glen Drive	Bethel Park	PA	15102
108.	Emery (Pate), Ann	1021 S. St. Louis, Apt. 5	Joplin	MO	64801
109.	England, Billy	324 Silver Creek Way	Lexington	KY	40511
110.	Esmond, Kelli	31 Orbit Lane	San Pedro	CA	90732
111.	Fabbri, Sonja	1540 Center Road, #155	Novato	CA	94947
112.	Fallesen, Jaime	23923 Ridgeview Lane	Murrieta	CA	92562
113.	Fallesen, Matthew	23923 Ridgeview Lane	Murrieta	CA	92562
114.	Fava, Jennifer	36119 Greenbrook Avenue	Zephyrhills	FL	33541
115.	Fernandez-Garcia, Alicia Elena	5925 Montford Drive	Zephyrhills	FL	33541
116.	Fire Wok Restaurant	5820 Johnson Drive	Mission	KS	66202
117.	Fitzgerald, Carlyle L.	34 Warrick Lane	Oak Hill	WV	25901
118.	Flitter, Danielle G.	585 Beale Road	Blue Bell	PA	19422-1603
119.	Florio, Brittany R.	725 N. Florida Avenue	Tarpon Springs	FL	34689
120.	Fox, Anna V.	2105 East Cherokee Street	Bartow	FL	33830
121.	Fox, Billy E.	2105 East Cherokee Street	Bartow	FL	33830
122.	Friedman, Jr., Charles F.	RR 2 Box 90	Ronceverte	WV	24970
123.	Friedman, Raizel	10 Garden Court	Far Rockaway	NY	11699

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Valid Exclusion Requests

Row	Name	Address	City	State	Zip
124.	G & R Commercial Cleaning, Inc.	5722 Stewart Street	Philadelphia	PA	19131
125.	Gabbara, Carin	4830 Fox Creek East, Apt. 117	Clarkston	MI	48346
126.	Gagnier, Denise	47 Baldwin Avenue	Glens Falls	NY	12801-2303
127.	Galladay, Janna D.	20615 Old Trilby Road	Dade City	FL	33523
128.	Gambill, Drema Faye	123 3rd Avenue	Oak Hill	WV	25901
129.	Gambill, Thomas Grady	123 3rd Avenue	Oak Hill	WV	25901
130.	Gamoras, Richard	427 McKenna Court	Benicia	CA	94510
131.	Garrett, Jason Daniel	6322 Osprey Lake Circle	Riverview	FL	33578
132.	Garvin, Marcia	P.O. Box 671	New York	NY	10108
133.	Gentile, Richard N.	13854 Pinecrest Drive	Largo	FL	33774
134.	Gilliam, Sr., Steven D.	704 Maple Avenue	Mullens	WV	25882
135.	Giorlando, Susan Ellen	4275 Coquina Place, Apt. H	Bradenton	FL	34208
136.	Gomez, Maria A.	2983 SW 39th Avenue, Apt. 6	Miami	FL	33134-7359
137.	Goodman, Mary Louise	2336 Britannia Road	Sarasota	FL	34231
138.	Gordon, Sharon L.	1821 South 39th Street, Apt. 221	Manitowoc	WI	54220-5836
139.	Grantham, Jr., Dallas A.	122 Sugar Creek Road	Winter Haven	FL	33880
140.	Gray, Deborah L.	26218 Dupree Hollow Road	Lester	AL	35647
141.	Greco, Tina M.	700 W. Harbor Drive, Unit 1302	San Diego	CA	92101
142.	Guevara, Diana H.	1728 North Miller Street	Santa Maria	CA	93454-1953
143.	Hall, Larry G.	2293 Zuyder Terrace	North Port	FL	34286
144.	Hall, Melinda K.	2293 Zuyder Terrace	North Port	FL	34286
145.	Hannigan, John	8 White Avenue	Mount Ephraim	NJ	08059
146.	Hanshew, Audrey	Route 41, Box 50	Danese	WV	25831
147.	Hanshew, Roy	Route 41, Box 50	Danese	WV	25831
148.	Harper, Roberta	180 Grayland Heights Road	Rio Dell	CA	95562
149.	Harrington, Jeremy	2352 Prospect Avenue	Croydon	PA	19021
150.	Haslam, Stacy L.	P.O. Box 2890	Akron	OH	44309
151.	Hawn, Christine C.	133 Finley Road	Crossville	TN	38571
152.	Hayes, Timothy Anthony	2440 Idlewild Street	Lakeland	FL	33801
153.	Heidi, Jessica N.	1523 Taylor Avenue, Apt. 4	Sheridan	WY	82801
154.	Held, Tammy	115 Bryn Mawr Avenue	Newton Square	PA	19073
155.	Helenihi, Frederick	390 N. Frederick Street	Arlington	VA	22203
156.	Hellinger, Ola Berniece	P.O. Box 234	Okay	OK	74446

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Valid Exclusion Requests

Row	Name	Address	City	State	Zip
157.	Helms, Kristin Lindsey	3044 East Bay Court	Creedmoor	NC	27522
158.	Henderson, Patrick	5913 Western Run Drive	Baltimore	MD	21209
159.	Hendrickson, Heath	805 Birchwood Drive	Beaver Dam	WI	53916
160.	Henry, Jeffrey M.	201 East North Street	Tampa	FL	33603
161.	Her, Nkao Zoua	9201 Colorado Ave. North	Brooklyn Park	MN	55443
162.	Herman, Lori	24778 Overlook Lane	Deerwood	MN	56444
163.	Hernandez, Alejandro	2310 Elm Court	Pembroke Pines	FL	33026
164.	Herring, Robert	2028 Shepard Road, #135	Mulberry	FL	33860-8699
165.	Higgenbotham, Meri Caryl	P.O. Box 201; 11455 Rapidan Road	Orange	VA	22960
166.	Hill, Andrew Thomas	4737 Edison Street	San Diego	CA	92117
167.	Hill, Doris R.	909 Coronado Drive	Glendale	CA	91206-2119
168.	Hill, George	6012 N. Kenmore, Apt. 1A	Chicago	IL	60660
169.	Hinds, James David	811 Lake Palms Drive	Largo	FL	33771
170.	Hines, Georgette Evette	917 Strawbush Road	Rocky Mount	NC	27804
171.	Hodge, Victoria M.	2803 Pond Place, Apt. 3E	Bronx	Ny	10458
172.	Hodzic, Jasmin	604 Bay Street, Apt. C.	Dunedin	FL	34698
173.	Hoffman, Marc H.	8271 Turret Drive	Blacklick	OH	43004
174.	Hoffman, Cynthia Ann	2823 11th Street	Two Rivers	WI	54241
175.	Holmes, III, W. Lassiter	7116 North 7th Street, Apt. F	McAllen	TX	78504
176.	Hovanky, Anthony	1104 Porter Street	Richmond	VA	23224
177.	Huffman, James E.	7725 Rottingham Road	Pt. Richey	FL	34668
178.	Hussey, Christopher M.	415 North 1st Street, #407	Minneapolis	MN	55401
179.	Hutchinson, Joanne Marie	P.O. Box 110417	Bradenton	FL	34202
180.	Ibarra, Alberto	P.O. Box 582	Weslaco	TX	78599-0582
181.	Ihebereme, Chidozie N.	1110 Vista Valet, 1311	San Antonio	TX	78216
182.	Ipsen, Angela	2011 Continental Lane	Cross Plains	WI	53528
183.	Isaac, Nicholas James	8184 Route 237	Leroy	NY	14482
184.	Jablow, Kyle	258 Fawn Drive	Sedona	AZ	86336
185.	James, George	3422 Cribbon Avenue	Cheyenne	WY	82001
186.	James, Kelly	3422 Cribbon Avenue	Cheyenne	WY	82001
187.	Jensen, Kristie Lee	10257 Allenwood Drive	Riverview	FL	33569
188.	Jiles, Leonard C.	605 Magnolia Avenue	Seffner	FL	33584

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Row	Name	Address	City	State	Zip
189.	Johnson, Dorothy Janet Alice	253 Daley Drive	Warrenville	SC	29851
190.	Johnson, Lawrence Dale	253 Daley Drive	Warrenville	SC	29851
191.	Johnson, Bonita	20253 St. Mary's Street	Detroit	MI	48235
192.	Johnson, Fritz	6194 Lynn Lake Drive South, Apt. B	St. Petersburg	FL	33712
193.	Johnson, Jean	6194 Lynn Lake Drive South, Apt. B	St. Petersburg	FL	33712
194.	Johnson, Jimmy D.	4130 S. Jackson Drive, Apt. 106	Independence	MO	64057
195.	Johnson, Joli C.	22686 Hannah Court	Corona	CA	92883
196.	Johnson, Michael	6800 16th Street North	St. Petersburg	FL	33702
197.	Johnson, Scott A.	2152 Mapledale Road	Elizabethtown	PA	17022
198.	Johnson, Wanda Jane	2609 Academy Drive NW, Apt. 701	Huntsville	AL	35811
199.	Johnson, Willis Anthony	517 Main Street NE, Unit 2432	Atlanta	GA	31204
200.	Jones, Charmaine	7612 E-85th Terrace, #301	Kansas City	MO	64138
201.	Jones, R. W.	5331 Summer Rose Blvd.	Knoxville	TN	37918
202.	Karr, Heather D.	8805 Tom Costine Road	Lakeland	FL	33809
203.	Kauo, Apelila H.	91-927 Waiapo Place	Ena Beach	HI	96706
204.	Kelly, Grace	P.O. Box 201747	Austin	TX	78720-1747
205.	Kemmerer, Lisa	96 Oak Lane	Tobyhanna	PA	18466
206.	Kempton, Kathleen J.	1401 El Norte Parkway, #271	San Marcos	CA	92069
207.	Kempton, Ronald G.	1401 El Norte Parkway, #271	San Marcos	CA	92069
208.	Kennedy, Sherryll D.	716 Langley Ave	Hampton	VA	23669
209.	Kile, Eric S.	8322 West Weyburn Road	Richmond	VA	23235
210.	Kimbrell, Kristin Elizabeth	7718 Weston Place	St. Louis	MO	63117
211.	King, Retha Michelle	5827 Tidewater Drive	Houston	TX	77085
212.	Kirby, Albert H.	2728 Fairview Avenue East, #203	Seattle	WA	98102
213.	Kirkwood, Stephanie V.	901 W. 63rd Street, #323	Chicago	IL	60621
214.	Kivisto, Stacey D.	17221 Whisper Breeze Way	Land O' Lakes	FL	34638
215.	Knecht, Brian David	7217 50th Avenue East	Palmetto	FL	34221-7363
216.	Knox, Marisa Lynn	162 County Road 7050	Berryville	AR	72616
217.	Kolesnikov, Gennady	156 Rosewood Drive NE	Cleveland	TN	37312-4753

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Row	Name	Address	City	State	Zip
218.	Koussan, Ali	1940 Russell Street	Dearborn	MI	48128
219.	Kupfer, Bridget	61 Stafford Street	Worcester	MA	01603
220.	LaBonne, Lori Ann	3812 Pacific Street	Davenport	IA	52806
221.	LaFlamme, Andrew	2120 Scenic Drive	Modesto	CA	95355
222.	LaRuffa, Nora	206 South Broad Street, Suite 2	Lansdale	PA	19446
223.	Lavender, David M.	111 Shawnee Street, Apt. 403	Leavenworth	KS	66048
224.	Lawson, Kathleen E.	1900 Lincoln Street, #801	Savannah	GA	31401
225.	Lee, Jennifer	1454 Westminster Street	St. Paul	MN	55130
226.	Lehman, Doris J.	115 Batson Drive, Lot 19	Greenville	SC	29617-1748
227.	Lemon, Maurice Jovan	4555 Washington Road, Apt. #15-3-D	College Park	GA	30349
228.	Lewis, II, William Henry	1044 Parker Road	Lakeland	FL	33811
229.	Liggio, Vincent A.	3104 W. Waters Avenue	Tampa	FL	33614
230.	Lilly, Jr., Ken D.	189 C & O Shop Road	Glen Morgan	WV	25813
231.	Litchfield, Cathy Kae	12401 Orange Grove Drive, Apt. 907	Tampa	FL	33618
232.	Lonaker, Mary D.	225 Berkshire Drive	Covington	GA	30016
233.	Lonaker, Sr., Bryan D.	225 Berkshire Drive	Covington	GA	30016
234.	Long, Adam	109 Miner Street	Kittanning	PA	16201
235.	Lor, Tou	1214 Chestnut Street	Waterloo	WI	53594
236.	Lothi, Tina	625 SE Ashton Court	Waukee	IA	50263
237.	Love, LaShaunta	705-B Greenhaven Drive	Greensboro	NC	27406
238.	Lovell, Olivia Roone Ann	10380 Quality Drive, #236	Spring Hill	FL	34609
239.	Magoon, Mary E.	10901 Desoto Road	Riverview	FL	33578
240.	Maltsava, Nastassia	1901 Rock Street, Apt. 412	Mountain View	CA	94043
241.	Maneen, Erica	41 Hillary Lane	Milton	VT	5468
242.	Manuel, Rebecca Ann	P.O. Box 59	Oberlin	LA	70655
243.	Markham, Emandalyn E.	1850 Providence Lakes Blvd., #106	Brandon	FL	33511
244.	Marquez, Leo	509 S. Texas Avenue	Big Lake	TX	76932
245.	Martin, Nicholas M.	P.O. Box 4030	Chicago	IL	60654-4030
246.	Mathewson, Sherri R.	806 Bebo Lane	Lakeland	FL	33813
247.	Mazel, Timothy Edward	4730 Westwind Avenue	Farmington	NM	87401
248.	McCallister, Melvin Howard	HC 74 Box 200	Meadow Creek	WV	25977

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Row	Name	Address	City	State	Zip
249.	McCormick, Mitchell	13364 Beach Blvd., Unit 529	Jacksonville	FL	32224
250.	McCredie, Ryan	10057 W. 52nd Pl., Apt. 306	Wheat Ridge	CO	80033
251.	McGill Read, Patricia Jane	3522 East Forest Lake Road	Acampo	CA	95220
252.	McInnes, Meredith L.	7920 Cherrytree Lane	New Pt. Richey	FL	34653
253.	McKinney, Mark David	5327 Lime Avenue	Seffner	FL	33584
254.	McShane, Desiree	6930 Dove Meadow Trail	Lakeland	FL	33810
255.	McVey, Thomas Eugene	3113 State Road 580, Lot 196	Safety Harbor	FL	34695
256.	Melvin, Dotsy Sue	8333 Duval Drive	Pt. Richey	FL	34668
257.	Melvin, III, Jarrett G.	52 Mango Lane	Freeport	FL	32439
258.	Milian, Yenny	20496 SW 216 Street	Miami	FL	33170
259.	Miller, Heather Marie	133 Cedar Street	Ellwood City	PA	16117
260.	Miller, Jessica Nicole	1514 NW 4th Street, #1	Ankeny	IA	50021
261.	Montgomery, Milton Andrew	60 Grapevine Trail	Durham	NC	27707
262.	Montgomery, James E.	1030 Villagio Circle, 101 Building 8	Sarasota	FL	34237
263.	Montgomery, Nancy C.	1030 Villagio Circle, 101 Building 8	Sarasota	FL	34237
264.	Moon, Elizabeth D.	3230 Manassas Lane	Corpus Christi	TX	78410
265.	Moore, Brandi	8008 NW 31st Avenue, Apt. 1202	Gainesville	FL	32606
266.	Moore, Laverne R.	28541 Lowell Ct - S	Southfield	MI	48076
267.	Moore, Sheila M.	1051 River Bend Road	Frankfort	KY	40601
268.	Moreno, Graciela	5538 S. Rockwell Street	Chicago	IL	60629
269.	Moss, Amanda	232 E. Garfield Street	Shippensburg	PA	17257
270.	Mossad, Elizabeth	18120 Heron Walk Drive	Tampa	FL	33647
271.	Mossad, Samy	18120 Heron Walk Drive	Tampa	FL	33647
272.	Mule, Mark Richard	816 Braeman Court	Libertyville	IL	60048
273.	Mullan, James J.	4 Country Club Drive	Largo	FL	33771
274.	Mumford, Georgia G.	5722 Stewart Street	Philadelphia	PA	19131
275.	Musel, Clinton R.	1433 East Jefferson	Brownsville	TX	78520
276.	Naprstek, Amanda Lea	505 E. 5th Street	Minder	NE	68959
277.	Nash, Warren Todd	1052 Alveda Ave	El Cajon	CA	92019
278.	Nataren (Camacho), Madelyn	3502 North 12th Street, Apt. B	Tampa	FL	33605-1079
279.	Nation, Christopher Morris	1618 Baughs Cross Road	West Point	GA	31833

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Row	Name	Address	City	State	Zip
280.	Nelson, Jeanette Marie	12733 Sandpebble Circle, #7	Newport News	VA	23606
281.	Nergenah, Tara	14510 Gibson Road	Waverly	IL	62692
282.	Nielsen, Morthen	1449 Burgos Drive	Sarasota	FL	34238
283.	Niemiec, Zbigniew	3507 N. Cicero Avenue	Chicago	IL	60641
284.	Nieto, Elizabeth	3851 NW 43rd Terrace	Coconut Creek	FL	33073
285.	Nixon, Andrew	39873 Hillsboro Circle	Murrieta	CA	92562
286.	Nolte, Jeffrey A.	25 Leopold Lane	Wheeling	WV	26003
287.	Norris, Kathryn A.	1323 East 41st Place, Apt. 95	Tulsa	OK	74105
288.	Northam, Joyce Ellen	28140 Grotontown Road	Hallwood	VA	23359
289.	Norwood, James Floyd	566 Randall Street	Rhome	TX	76078
290.	Nunez, Alex Isidro	1417 Harness Horse Lane, Apt. #201	Brandon	FL	33511
291.	O Oliver Flooring Service	4110 Joines Road	Creston	NC	28615-8915
292.	Oliva, Reynoldo	3902 West Wyoming Avenue	Tampa	FL	33616
293.	Oliva, Tamara	3902 West Wyoming Avenue	Tampa	FL	33616
294.	Ozturk, Cagla	1401 Opal Court	Raleigh	NC	27615
295.	Palm, Sharon	45 Honey Bear Court	Safety Harbor	FL	34695
296.	Palmer, DeNell Pearline	7648 Garners Ferry Road, Apt. 243	Columbia	SC	29209-3870
297.	Parashkevova, Vanya	529 Charing Cross Road	Elk Grove Village	IL	60007-4223
298.	Parent, Teri L.	70 Vienna Avenue	Ludlow	MA	01056
299.	Parfait, Sandy	1310 Banks Road, #404	Margate	FL	33063
300.	Parker, Betty J.	6802 North Bouvier Street	Philadelphia	PA	19126
301.	Parsons, Jerry Lawrence	5211 Arrowood Drive	Charleston	WV	25313-1101
302.	Parsons, Sheila Gale	5211 Arrowood Drive	Charleston	WV	25313-1101
303.	Passaris, Dimitrios	1580 Elizabeth Lane	Clearwater	FL	33755
304.	Passaris, Mary Karla	1580 Elizabeth Lane	Clearwater	FL	33755
305.	Passow, Jeb	169 Savannah Lane	Harrisville	UT	84414
306.	Pelle, Roxanna M.	995 Delphi Drive	Lafayette	CO	80026
307.	Pena, Miguel A.	14 Broadway Terrace Basement	New York	NY	10040
308.	Peoples, Rena	14 Riverchase Drive	Hampton	VA	23669-2200
309.	Perez, Melissa	96 Purdy Avenue, Apt. 3L	Port Chester	NY	10573
310.	Perry, George Lawrence	15717 North Equestrian Trail	Tuscon	AZ	85739

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Row	Name	Address	City	State	Zip
311.	Peters, James	2005 North 77th Street	Kansas City	KS	66109
312.	Peters, William M	1075 Gault Drive	Ypsilanti	MI	48198
313.	Petty, Kathy E.	6756 60th Avenue	Pinellas Park	FL	33781
314.	Pham, Thinh Quoc	15 Rainier Lane	Savannah	GA	31405
315.	Plattner, Marissa Nicea	664 East Ivanhoe Street	Chandler	AZ	85225
316.	Polo, II, Ramon	5510 North Himes Avenue	Tampa	FL	33614
317.	Portin, Agnes	2624 Kapiolani Blvd., C-4	Honolulu	HI	96826
318.	Portwood, Rebecca Anne	1014 Shagbark Road, Apt. 1C	New Lenox	IL	60451
319.	Powers, Kathleen D.	4621 Tippecanoe Trail	Sarasota	FL	34233
320.	Prenger, Brian N.	618 West Main Street	Coldwater	OH	45828
321.	Price, Kimberly Ann	807 Link Drive, Apt. 24	Duncanville	TX	75116
322.	Pullins, Mary	1934 E. Booth Street	Paris	TX	75460-4730
323.	Puyo, Stephanie Susana	13253 Evening Sunset Lane	Riverview	FL	33579
324.	Qassam, Abdul Rahim	2685 Lake Breeze Lane North	Clearwater	FL	33759
325.	Qassam, Nilofer	2685 Lake Breeze Lane North	Clearwater	FL	33759
326.	Quinn, Marianne	12439 Magnolia Blvd., #198	Valley Village	CA	91607
327.	Ramcharitar, Karla	4620 SW 42 Terrace	Ft. Lauderdale	FL	33314
328.	Ramcharitar, Richard	4620 SW 42 Terrace	Ft. Lauderdale	FL	33314
329.	Ramirez, Rigoberto	778 Madrid Street	San Francisco	CA	94112
330.	Ransom, Kerri L.	1168 North Cheyenne Avenue	Tulsa	OK	74106
331.	Raposo, Rosa	11-43 Hoehn Street, Apt. 2A	Lodi	NJ	07644
332.	Raybuck, Leah Kim	17 Lamson Road	Buffalo	NY	14223
333.	Reese, Otha	3011 South Willow Drive	Plant City	FL	33566
334.	Rehonis, Peter	64 Featherbed Lane	Valatie	NY	12184
335.	Reilly, Hannah M.	1209 11th Street	Anacortes	WA	98221
336.	Rendon, Lisette	12257 Formby Drive	Moreno Valley	CA	92557
337.	Reynolds, Claudine M.	1955 Rime Village Drive; P.O. Box 36251	Birmingham	AL	35236
338.	Rice, Denise Ann	1602 East Pine Street	Bainbridge	GA	39819
339.	Rietdorf, Gregory E.	9320 Sugar Mill Drive	Fort Wayne	IN	46835
340.	Rincon, Joe K Tang	7541 Keystone Avenue	Skokie	IL	60076-3928
341.	Roberti, Traci L.	370 Appalachian Court	Odenville	AL	35120
342.	Rodel, Shawn G.	5701 Indiana Avenue	New Pt. Richey	FL	34652
343.	Rodgers, Randy	201 Green Lane	Edinburg	PA	16116
344.	Rodriguez, Ernesto	4641 Lasater Road, Lot 92	Mesquite	TX	75181
345.	Rodriguez, Jonathan	832 Pond Cypress Street	Orlando	FL	32825

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Row	Name	Address	City	State	Zip
346.	Rojas, Dalia	P.O. Box 2281	Salinas	CA	93902
347.	Rosario, Betzaida	4620 Bridgewater Club Loop	Spring Hill	FL	34607
348.	Rosario, Eliezer	4620 Bridgewater Club Loop	Spring Hill	FL	34607
349.	Rosenthal, Kelly	46467 Bordeaux	Macomb	MI	48044
350.	Rusova, Galina G.	1217 Green Court	Dekalb	IL	60115
351.	S. Sporting Chance Productions	1331 Tivoli Drive	Deltona	FL	32725-4632
352.	Saiad, Sumyia	1709 Elena Drive	Calexico	CA	92231-1802
353.	Salinas, Elizabeth	1001 Gillis Avenue	Del Rio	TX	78840
354.	Salter, Anthony G.	91 Downtown Plaza, Apt. 303	Fairmont	MN	56031
355.	Salway, Benoit Wilson	12802 Varsity Club Court	Tampa	FL	33612
356.	Sandelis, Liliana	8105 245th Street East	Myakka City	FL	34251
357.	Sandelis, Pedro V.	8105 245th Street East	Myakka City	FL	34251
358.	Sandoval, Jose Cojulum	1205 Chambers Street	Trenton	NJ	08610
359.	Saraceno, Mark	5210 6th Street South	St. Petersburg	FL	33705
360.	Sargent, Sandra K.	931 4th Avenue East, Apt. 2	Kalispell	MT	59901
361.	Saverino, Michelle Ann	7130 West Oakton Court	Niles	IL	60714
362.	Scheumann, Christopher B.	3854 Carnation Circle N	Palm Beach Gardens	FL	33410
363.	Schroer, Nancy Jo	809 Briarwood Drive	Greeneville	TN	37745
364.	Schuler, Cassie Renee	1722 Hartford Lane	Mount Juliet	TN	37122
365.	Scott, Jeremy	1817 SW 14th Street	Ft. Lauderdale	FL	33312
366.	Settle, Derek P.	P.O. Box 2776	Beckley	WV	25802
367.	Sewell, Tracy A.	7434 Auburn Oaks Court, Apt. 109	Citrus Heights	CA	95621
368.	Shaffer, Kathy	2367 Elton Lawn Road	Meadow Bridge	WV	25976
369.	Shaffer, Larry	2367 Elton Lawn Road	Meadow Bridge	WV	25976
370.	Shaver, Chris K.	8510 North Armenia Avenue, Apt. 1904	Tampa	FL	33604
371.	Shaw, Laura L.	9415 Mark Twain Lane	Pt. Richey	FL	34668
372.	Shelton, Lois A.	21 Main Street	Stouchsburg	PA	19567
373.	Shepard, Stefanie T.	1660 Kendall Drive, #55	San Bernadino	CA	92407
374.	Shull, Rachelle	1936 Fairway Circle Drive	San Marcos	CA	92078
375.	Sierra Aubrey, Blanca I.	Calle 19 V2, Urb Castellana Gardens	Carolina	PR	00983
376.	Simpfenderfer, Kathy	Box 146	Wall	SD	57790
377.	Sisley, Susan K.	805 Seton View Drive	Greensburg	PA	15601

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Row	Name	Address	City	State	Zip
378.	Skalicky, Jeffrey Michael	3625 East 43rd Street, Apt. 403	Minneapolis	MN	55406
379.	Small, Ross	31881 Corydon Road, Ste. 160	Lake Elsinore	CA	92530
380.	Smith, Celbeya Lavane	P.O. Box 4743	Haines City	FL	33845
381.	Smith, II, Louis E.	10901 Desoto Road	Riverview	FL	33578
382.	Smith, Kristiane	9300 HallenOak Lane	Orangevale	CA	95662
383.	Smith, Lynne D.	1777 U.S. 70 West, #106	Marion	NC	28752
384.	Snipes, Donna Ann	10242 Douglas Oaks Court, #201	Tampa	FL	33610
385.	Soucy, Jr., Donald J.	5611 N. Kenmore Avenue, #1	Chicago	IL	60660
386.	Soun, Malla	2726 Packard Elm Street	Houston	TX	77038
387.	Spires, John A.	481 Adriel Avenue	Winter Haven	FL	33880
388.	Spires, Monica J.	481 Adriel Avenue	Winter Haven	FL	33880
389.	Spivak Borboa, Inna	12352 Runnymede Street, Unit 5	North Hollywood	CA	91605
390.	Stanojevic, Milena	7782 Eaton Court, N	St. Petersburg	FL	33709
391.	Stephenson, Kevin L.	2067 State Route 44	Atwater	OH	44201
392.	Stover, Staci	P.O. Box 570	MacArthur	WV	25873
393.	Stubbeman, Nichole	205 Horton Avenue	Brewton	AL	36426
394.	Stuckey, Sarah	107 Terri Lane	Elroy	WI	53929
395.	Supinger, Jack	9300 HallenOak Lane	Orangevale	CA	95662
396.	Surkin, Adam Hart	1808 Hudson Court	Poinciana	FL	34759
397.	Surkin, Alicia Leian	1808 Hudson Court	Poinciana	FL	34759
398.	Sutliff, Gary Louis	4715 Iowa Avenue	Tampa	FL	33616
399.	Sylvestre, Johnny	2447 Scott Street	Hollywood	FL	33020
400.	Szoka, Lily	1393 Commonwealth Avenue	Mayfield Heights	OH	44124
401.	Tapp, Frank W.	3744 Lei Drive	Sarasota	FL	34232
402.	Tapp, Pamela C.	3744 Lei Drive	Sarasota	FL	34232
403.	Taylor, Dawn M.	81633 520th Street	Buffalo Lake	MN	55314-1053
404.	Thalas, Jason	201 Aqua Avenue, #802	Miami	FL	33141
405.	Thao, Khang	1121 Yearwood Road	Bethlehem	GA	30620
406.	Thompson, Cheryl L.	50 Veronica Vista Street	Decatur	IL	62526-2143
407.	Thompson, Jody	1121 East Druid Road, Apt. 510	Clearwater	FL	33756
408.	Timmons, Caddie Simmons	5801 Langston Drive	Tampa	FL	33619
409.	Todd, Peggy	508 E. Main Street	Flushing	MI	48433

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Row	Name	Address	City	State	Zip
410.	Tony Craft Roofing, Inc.	702 Rio Grande Street	Austin	TX	78701-2720
411.	Tran, Phi	11206 Fireside Drive	Tampa	FL	33625
412.	Tran, Rachel L.	11206 Fireside Drive	Tampa	FL	33625
413.	Tran, Thong Van	2689 Agua Vista Drive	San Jose	CA	95132
414.	Trimble, Tanya	22 West 16th Street	Spencer	IA	51301
415.	Tucker, Viki A.	4570 Phillips Road	LaPlata	MD	20646
416.	Turney, Diane S.	875 Morrison Avenue	Bronx	NY	10476
417.	Uhring, Kyle Norman	922 W. 2nd Street	Aviston	IL	Not Provided
418.	Urban, Joseph	29252 Eldorado Way	Menifee	CA	92587
419.	Urban, Shana	29252 Eldorado Way	Menifee	CA	92587
420.	Urive, Isabel	6602 Everhart Road, Apt. 192	Corpus Christi	TX	78413
421.	Urizar, Nelson	210 Washington Street	Central Falls	RI	02863
422.	Urso, Delores	7825 54th Avenue, #106	St. Petersburg	FL	33709
423.	Vadella, Jessica	341 Maple Rear	Peckville	PA	18452
424.	Van Pelt, Jerry W.	7 Sparrow Court	Fort Mitchell	AL	36856
425.	Varvil, Marybeth	3501 Vine Street	McHenry	IL	60050
426.	Velandia, Alfonso Enrique	13253 Evening Sunset Lane	Riverview	FL	33579
427.	Ventura, Dominga A.	7609 Paso Dobles Court	Tampa	FL	33615
428.	Verderame, Jessica Minotti	2635 Walden Woods Drive	Plant City	FL	33566
429.	Verderame, John Mark	2635 Walden Woods Drive	Plant City	FL	33566
430.	Villacorta, Sandra	1012 Marcy Avenue, Apt. 201	Oxon Hill	MD	20745
431.	Villani, Fred P.	9607 Forest Edge Court	Tampa	FL	33624-5269
432.	Vincent, Arnold Lee	5105 Gallagher Road	Plant City	FL	33565
433.	Vincent, Brandi N.	5105 Gallagher Road	Plant City	FL	33565
434.	Voytukhov, Dmitriy	1525 Karluk Street	North Port	FL	34287
435.	Wagers, Jr., Charles E.	1523 Elmwood Street	Wenatchee	WA	98801-7504
436.	Walters, Jill C.	2920 Ravine Drive, Apt. #206	Lake Orion	MI	48360
437.	Walters, Neil Z.	525 Pontiac Street, Apt. 28	Oxford	MI	48371
438.	Wang, Bertram	21618 Bernice Avenue	Torrance	CA	90503
439.	Webb, Frando J.	3949 Lexington P.O. Box 231621	St. Louis	MO	63107

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In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Valid Exclusion Requests

Row	Name	Address	City	State	Zip
440.	Wegner, Mallory	4416 1/2 N. Ashland Avenue, 3B	Chicago	IL	60640
441.	West, Andrea Rain	6707 64th Place East	Bradenton	FL	34203
442.	West, Joshua Redford	6707 64th Place East	Bradenton	FL	34203
443.	Wheeler, Erin M.	1449 Meadowlark Drive	Sayre	PA	18840
444.	White, Dawn E.	1118 Soaring Osprey Way	Valrico	FL	33594
445.	White, Regina Rae	3662 Island Club Drive, Apt. 5	North Port	FL	34287
446.	Wilds, Celestine Bernice	10928 Keys Gate Drive	Riverview	FL	33579
447.	Williams, Troy T.	P.O. Box 464	Harvest	AL	35749
448.	Williams Jr., Stephen C.	P.O. Box 91229	Columbus	OH	43209
449.	Winston, Patrice	8800 Newton Avenue, #38201	Kansas City	MO	64138
450.	Wolf, Nicole M.	5801 Rock Haven Drive	Seven Hills	OH	44131
451.	Wood, Janet Katheleen	1291 Allen Road	Batesville	AR	72501
452.	Woodard, Beth A.	19 Haigh Street	Seneca Falls	NY	13148
453.	Woolener, Clinton A.	2432 Highland Pines Rd.	Pomona	CA	91767
454.	Wright, Don Anthony	420 Oak Avenue	Westwego	LA	70094-3012
455.	Wuckert, Elisa Garcia	2643 West Cezanne Circle	Tuscon	AZ	85741
456.	Wyss, Angela N.	9450 S.W. 8th Street, #16	Boca Raton	FL	33428
457.	Yang, Kee	1472 Seville Drive, #1	Green Bay	WI	54302
458.	Yokoda, Luzana T.	P.O. Box 102	Ashland	MA	01721
459.	Youmans, Stephen	9220 Faraway Place	Elk Grove	CA	95758
460.	Young, Stephen W.	30 Quanto Court	Ft. Myers	FL	33912
461.	Zink, Brian W.	3510 Chattsworth Court	Holiday	FL	34691
462.	Zink, Regina L.	3510 Chattsworth Court	Holiday	FL	34691

ATTACHMENT 2:

Invalid Exclusion Requests

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Invalid Exclusion Requests

Row	Name	Address	City	State	Zip Code
1.	Aikins, Kristi L.	6027 Adams Ave.	Warren	MI	48092
2.	Alexander, Gloria E.	3405 Waco Street, Apt. 4	San Diego	CA	92117
3.	Athy, Donald A.	Not Provided			
4.	Athy, Donna J.	Not Provided			
5.	Bessler, Valerie H.	3120 NW John Olsen Avenue	Hillsboro	OR	97124
6.	Bramble, Charles E.	Not Provided			
7.	Brickey, Daniel Scott	1853 Knowlton Street	Sierra Vista	AZ	85635-1462
8.	Carr, Loria L.	106 E. Walker Street	Greenville	MS	38701-4759
9.	Castresana, Jesus T. ¹	4600 SW Z Street	Coral Gables	FL	33134
10.	Cavero, Edilberto ²	1421 SW 107 Avenue, #259	Miami	FL	33174
11.	Clark, Winston	1717 Oden Street	Longview	TX	75602
12.	Clayton, Alex D.	750 Eaton Place	Bosque Farms	NM	87068-9768
13.	Cline, Karalyn	3202 Zeller Ave., Apt. E	Marion	IL	62959
14.	Cohen, Judith M.	255 Huguenot Street, Apt. 311	New Rochelle	NY	10801-6389
15.	Comeaux, Patricia R.	2438 Elwick Drive	Baton Rouge	LA	70816-1031
16.	Corcoran, James	Not Provided			
17.	Craun, Jan N.	P.O. Box 57	Chesapeake Beach	MD	20732
18.	Crump, LaShana	Not Provided			
19.	Cruz, Monica	P.O. Box 305	North Bergen	NJ	07047
20.	Cruz, Pablo P.	6347 Tara Blvd., Lot 38	Jonesboro	GA	30326-1249
21.	Davis, Victoria J.	7261 Weaver Road	Germantown	OH	45327-9392
22.	Delgado, Kami K.	145 Spring Valley Rd.	Reading	PA	19605
23.	Diaz, Edma	1401 Bay Road, #402	Miami Beach	FL	33139
24.	Dobrovolskis, Paulette P.	Not Provided			

¹ This Settlement Class Member submitted an exclusion request postmarked on November 1, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

² This Settlement Class Member submitted an exclusion request postmarked on November 14, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Invalid Exclusion Requests

Row	Name	Address	City	State	Zip Code
25.	Dougherty, Judith A.	Not Provided			
26.	Draper, Patricia	629 Rockwood Drive	Hermitage	TN	37076
27.	Dunsmore, Margaret S.	2520 Hermitage Way	Louisville	KY	40242-3150
28.	Eustice, Bruce O.	241 E. Fountain Blvd.	Colorado Springs	CO	80903
29.	Evans (McConnell), Ruth ³	867 Wright Avenue	Toledo	OH	43609
30.	Flippen, Patti ⁴	4633 Long Branch	Antioch	TN	37013
31.	Fragoso, Rosalie	441 Jose Marti Blvd., Apt. 107	Brownsville	TX	78526-1779
32.	Fuller, Den V.	493 Banners Corner Road	Castlewood	VA	24224-5406
33.	Fus, Henryk	4545 N. Sayre Avenue	Harwood Heights	IL	60706
34.	Garner, Burda L.	150 East Dexter Street	Covina	CA	91723-2638
35.	Gonzalez, Maria Elvira	Not Provided			
36.	Gray-McRae, Kathryn E.	Not Provided			
37.	Guthrie, Mildred	Not Provided			
38.	Hale, John E.	800 West Main Street, Apt. 1	Bellevue	OH	44811-9427
39.	Hanson, Diane	Not provided ⁵			

³ This Settlement Class Member submitted an exclusion request postmarked on November 7, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

⁴ Patti Flippen mailed a letter to the Court (Document No. 253) that included language suggesting she wished both to object to and opt out of the Settlement. Paragraph 13 of the Preliminary Approval Order provides that "Settlement Class Members may not both object and opt out" of the Settlement. Accordingly, Ms. Flippen's exclusion request controls. Section 10.01 of the Amended Settlement Agreement and Paragraph 13 of the Preliminary Approval Order require that Settlement Class Members submit their exclusion requests to the Claims Administrator by the October 27, 2014 Opt Out deadline. As Ms. Flippen never submitted an exclusion request to the Claims Administrator before the Opt Out deadline, Ms. Flippen's request for exclusion as stated in Document No. 253 is not valid.

⁵ Diane Hanson mailed a letter to the Court (Document No. 218) that included language suggesting she wished both to object to and opt out of the Settlement. Paragraph 13 of the Preliminary Approval Order provides that "Settlement Class Members may not both object and opt out" of the Settlement. Accordingly, Ms. Hanson's exclusion request controls. Section 10.01 of the Amended Settlement Agreement and Paragraph 13 of the Preliminary Approval Order require that Settlement Class Members submit their exclusion requests to the Claims Administrator by the October 27, 2014 Opt Out deadline. As Ms. Hanson never submitted an exclusion request to the Claims Administrator before the Opt Out deadline, Ms. Hanson's request for exclusion as stated in Document No. 218 is not valid.

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Invalid Exclusion Requests

Row	Name	Address	City	State	Zip Code
40.	Hazzard, Jamiel M.	77 Stafford Street NW	Atlanta	GA	30314
41.	Hill, LaVernia	P.O. Box 704	San Lorenzo	CA	94580
42.	Hilliard, Jimmy ⁶	63 Firewood Lane	Maryville	TN	37803
43.	Huffman, Natalie	12412 Prairie Rose Way	Bakersfield	CA	93312
44.	Hunter, Brentlee P. ⁷	30 Kelley Gap Road	Greenville	TN	37743
45.	Jimenez, Gladys	Not Provided			
46.	Joffrey, Carolyn H.	Not Provided			
47.	Johnston, Ricky JR	P.O. Box 1272	Coal City	WV	25823
48.	Kabigting, Anna	Not Provided			
49.	Kasai, Misako ⁸	408 Myrtle Avenue, #2	Fort Lee	NJ	07024
50.	King, Thomas S.	Not Provided			
51.	Kowalzek, Amy	22184 285th Avenue	Pierz	MN	56364-1931
52.	Lathrop, Charles	P.O. Box 221	Bozrah	CT	06334-0221
53.	Legal Eagle, L	Not Provided			
54.	Lewis, Marilyn	202 Lincoln Drive	Maysville	KY	41056
55.	Lipka, Barbara P.	1146 Sea Larke Drive	Fallbrook	CA	92028
56.	Macias, Lou A.	Not Provided			
57.	Macias, Raul A.	Not Provided			
58.	Mallory, Cynthia S.	33 Tompkins Terrace	Beacon	NY	12508-1602
59.	Mapp, Pamela Griffin	837 77th Way, South	Birmingham	AL	35206
60.	Marzol, Jose R.	1620 SW 71st Street	Miami	FL	33155-1674
61.	Mascorro, Diamond	540 Pershing Avenue	San Antonio	TX	78209
62.	McCabe, Joanna L.	Not Provided			

⁶ This Settlement Class Member submitted an exclusion request postmarked on October 29, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

⁷ This Settlement Class Member submitted an exclusion request postmarked on November 19, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

⁸ This Settlement Class Member submitted an exclusion request postmarked on October 28, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Invalid Exclusion Requests

Row	Name	Address	City	State	Zip Code
63.	McClelland, Lori C.	Not provided			
64.	McCune, Diane ⁹	P.O. Box 686	Beaver	WV	25813
65.	Mclasky, Erin L.	Not Provided			
66.	Murphy, Albert	1030 W. 78th Street Apt. 2B	Chicago	IL	60620
67.	Natteel, Michele	Not Provided			
68.	Nobles, Kyle D. ¹⁰	3585 Cecil Drive	Beaumont	TX	77706
69.	Ortega, Berta	Not Provided			
70.	Ortiz, Luis	Not Provided			
71.	Palacio, Manuel	Not Provided			
72.	Ponce, Alyssa	Not Provided			
73.	Pustovarh, Anthony	P.O. Box 152	Cool Ridge	WV	25825
74.	Ramirez, Valerie Marie	Not Provided			
75.	Ray, Julie	P.O. Box 103	Shasta	CA	96087
76.	Redman, Sarah ¹¹	Not Provided			
77.	Regennitter, Troy Alan	P.O. Box 395	Clarence	IA	52216
78.	Rose, Cindy	11010 East Augusta Court	Spokane Valley	WA	99206

⁹ This Settlement Class Member submitted an exclusion request postmarked on November 12, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

¹⁰ This Settlement Class Member submitted an exclusion request postmarked on October 29, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

¹¹ Sarah Redman submitted correspondence to the Court (Document No. 211) in which she indicated that she both objected to and wished to be excluded from the Settlement. In accordance with Paragraph 13 of the Preliminary Approval Order, which states "Settlement Class Members may not both object and opt out," the Court directed Class Counsel to reach out to Ms. Redman and clarify whether she intended to object or opt out of the Settlement. Ms. Redman replied to Class Counsel on November 10, 2014, and indicated that she meant to exclude herself from the Settlement. Ms. Redman then mailed an exclusion request to the Claims Administrator, postmarked on November 14, 2014. Section 10.01 of the Amended Settlement Agreement and Paragraph 13 of the Preliminary Approval Order require that Settlement Class Members submit their exclusion requests to the Claims Administrator by the October 27, 2014 Opt Out deadline. As Ms. Redman's exclusion request was postmarked after the Opt Out deadline, and as the request that she submitted lacked her address and the phone number at which she allegedly received a call from the Defendants, Ms. Redman's exclusion request is not valid.

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Invalid Exclusion Requests

Row	Name	Address	City	State	Zip Code
79.	Rouf, Tamanna	4805 North Rutherford Avenue	Harwood Heights	IL	60706
80.	Russell, Shirley	4902 NW 53rd Street	Tamarac	FL	33319-3242
81.	Sandoval, Christian	6036 Point Pleasant Blvd.	Wesley Chapel	FL	33545
82.	Setser, Clara F.	420 Howard Avenue	Akron	OH	44312
83.	Smith (Beidleman), Reena	Not Provided			
84.	Snider, Amy L.	Not Provided			
85.	Tapia, Sandra ¹²	5319 Joe Herrera Drive	El Paso	TX	79924
86.	Thomas, Sherry F.	Not Provided			
87.	Tobvina, Alisa ¹³	45 Bay 35th Street, #1B	Brooklyn	NY	11214
88.	Towns, Dorian	2935 Kemblewick Drive, Apt. 205	Melbourne	FL	32935
89.	Townsend, Lendell G.	Not Provided			
90.	Trent, Rebecca L. ¹⁴	219 Millstone Drive	Beckley	WV	25801
91.	Trisdale, Fred	110 Hobbs Street	Lebanon	OR	97355
92.	Unidentified estates(s) of the Chapter 7 Bankruptcy Trustee Angela Stathopoulos	Not Provided			
93.	Vass, Tracy	204 Michigan Avenue	Beckley	WV	25801
94.	Walker, Lorene S.	Not Provided			
95.	Werder, Stacy	Not Provided			
96.	Widmancohen, Dolores B.	65 Chatham Place	Southampton	NJ	08088
97.	Williams, Alta	1317 7th Place NW	Birmingham	AL	35215

¹² This Settlement Class Member submitted an exclusion request postmarked on December 8, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

¹³ This Settlement Class Member submitted an exclusion request postmarked on November 13, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

¹⁴ This Settlement Class Member submitted an exclusion request postmarked on November 1, 2014, after the October 27, 2014 Opt Out Deadline. Accordingly, this untimely request is invalid. The request would be valid but for its untimeliness.

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Invalid Exclusion Requests

Row	Name	Address	City	State	Zip Code
98.	Williams, Dorothy M.	P.O. Box 94	Clarkston	GA	30021
99.	Williamson IV, Joseph	56 Linda Drive, Apt. #2	Cheektowaga	NY	14225
100.	Woolley, Charlotte	Not Provided			
101.	Wright, Harold	Not Provided			
102.	Yellalonis, Michael	1603 Burnfield Road	Baltimore	MD	21237-1708
103.	Zeric, Mensura M.	2441 Hampton Court, SE	Grand Rapids	MI	49546-6104

ATTACHMENT 3:

Website Analytics

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Website Analytics

Row	Description	Total
1.	Total Site Visits (the number of times an internet user navigated to at least one page of the website)	883,694
2.	Unique Site Visits (the number of times a unique IP address navigated to at least one page of the website)	690,285
3.	FAQ Views	132,839
4.	Important Document Views	19,779
5.	<i>(a) Claim Form</i>	5,901
6.	<i>(b) Settlement Agreement</i>	4,354
7.	<i>(c) Preliminary Approval Order</i>	2,222
8.	<i>(d) Contact Information Update Request Form</i>	1,956
9.	<i>(e) Long Form Notice</i>	1,582
10.	<i>(f) Master Class Action Complaint</i>	1,233
11.	<i>(g) Motion for Attorneys' Fees and Class Representatives' Awards</i>	1,201
12.	<i>(h) Motion for Preliminary Approval</i>	882
13.	<i>(i) Declaration Regarding Class Counsel's Attorneys' Fees and Costs</i>	310
14.	<i>(j) Notification of Docket Entry (Regarding Final Approval Hearing Date)</i>	138

ATTACHMENT 4:

Telephone System Analytics

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Telephone System Analytics

Row	Description	Total
1.	Number of Inbound Calls Received	113,468
2.	Number of Outbound Calls	2,803
3.	Average Length of Call	2.9 Minutes
4.	Claims Submitted by Phone	19,700
5.	Voicemails Left	20,795
6.	(a) Claim Form Mail Request	9,434
7.	(b) Detailed Notice Mail Request	43
8.	(c) Settlement Agreement Mail Request	317
9.	(d) Request for all Documents	2,687
10.	(e) Request Call Back	2,351
11.	(f) Other ¹	5,963

¹ Voicemails categorized as "Other" include messages in which the caller disconnected the call without leaving a message, left a message regarding a topic unrelated to this Settlement Program, specified that they did not want to be contacted, or left a message indicating that they contacted the wrong number.

ATTACHMENT 5:

Untimely Claim Submissions

Capital One TCPA Class Settlement

In re Capital One Telephone Consumer Protection Act Litigation, MDL No. 2416, Master Docket No. 1:12-cv-10064 (N.D. Ill.)

Untimely Claim Submissions by Date of Receipt

Row	Date Received	Count
1.	11/27/14	Office Closed for Holiday
2.	11/28/14	Office Closed for Holiday
3.	11/29/14	Weekend
4.	11/30/14	Weekend
5.	12/1/14	1,978
6.	12/2/14	400
7.	12/3/14	499
8.	12/4/14	669
9.	12/5/14	871
10.	12/6/14	Weekend
11.	12/7/14	Weekend
12.	12/8/14	2,218
13.	12/9/14	411
14.	12/10/14	390
15.	12/11/14	420
16.	12/12/14	322
17.	12/13/14	Weekend
18.	12/14/14	Weekend
19.	12/15/14	930
20.	12/16/14	177
21.	12/17/14	136
22.	TOTAL	9,421